

## **The Uninsured: Goals and Objectives**

June 6, 2001

# **Goal: To provide appropriate access to medical services for the medically uninsured in Pierce County**

## **Objectives:**

### **2001:**

- **Bring to the table the major healthcare systems within Pierce County to develop a common goal to better address medical care of the uninsured**
- **Develop proposals for consideration by the representatives of the systems**
- **Build relationships and credibility with representatives from the various healthcare systems**
- **Research potential grants for planning**
- **Collect information on encounters the uninsured are having with the healthcare systems**
- **Foster sense of collective community responsibility for the uninsured**
- **Develop an image as a resource and help to the County healthcare systems**
- **Submit grant application(s) for planning**

### **Second Quarter 2001 (start):**

- **Meet with representative from each health system to assess their opinions about past interactions and willingness to continue**
- **Ask Multicare, the Franciscans and Good Samaritan to provide demographic information on uninsured seen in their emergency rooms**
- **Arrange for Kristen West, executive director of CHOICE Network, to speak to the group**
- **Collect information on programs for the uninsured in other parts of the country**
- **Compile table comparing Pierce County, Washington State and the United States for health access risk factors**

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- **Collect general demographic and health information of Pierce County residents**
- **Compile packet of collected information with summarizing cover letter for partners**

**Benchmarks:**

1. ***Meeting held at which 10 of the 12 invited organizations were represented***
2. ***A follow-on meeting scheduled***
3. ***Completed table regarding risk factors for access***
4. ***Requests submitted to Multicare, Franciscans and Good Samaritan for demographic information on uninsured seen in the ED and admitted***
5. ***Individual meetings held with representatives of the 12 invited organizations***

**Third Quarter 2001:**

- **Remind Multicare, Franciscans and Good Samaritan about information to be provided**
- **Hold second meeting to discuss CHOICE Network model as a model for this group and explore further options**
- **Continue building credibility and confidence of partners**
- **Assess interest in having Inland Northwest Health Services from Spokane present**
- **Research potential planning grants**

**Benchmarks:**

1. ***Second meeting of healthcare organizations held***
2. ***Two of three organizations submitted requested demographic information***
3. ***3 appropriate grant agencies located***

**Fourth Quarter 2001:**

- **Gather further information that partners may want as they consider options**
- **Outline the structure of a potential model for the partners to work on the issues of the uninsured**
- **Continue discussions with individual partners to encourage their participation and agreement**
- **Compile demographic and clinical information on the uninsured provided by Multicare, Franciscans and Good Samaritan**
- **Provided compiled demographic and clinical information on the uninsured to the partners**
- **Submit planning grant application**
- **Hold meeting for partners for Inland Northwest Health Services of Spokane to present**

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**Benchmarks:**

- 1. Completed written outline of format in which healthcare organizations will use to work on issues of the uninsured***
- 2. Completed report on demographics of uninsured seen in ED's and admitted***
- 3. Third meeting of healthcare organizations held***
- 4. grant application submitted to one agency***

**2002:**

- With the identified partners devise a structure through which the partners can develop and implement the objectives for care of the uninsured
- Develop specific objectives for this structure that will better serve the needs of the uninsured and provide outreach to obtain insurance for those who are insurable
- Continue the process of facilitating goal-oriented discussions among the partners
- Address with partners the need to develop a sound financial base for any approach and facilitate consensus on this issue

**First Quarter:**

- Describe in written form a model that can be used by the partners
- Meet with the partners to develop consensus on the model
- Meet individually with partners to more clearly define their concerns

**Benchmarks:**

- 1. Completed description of model to be used by partners***
- 2. Fourth meeting held***
- 3. Meetings held with individual representatives of organizations***

**Second Quarter:**

- Develop a financial model that can be self-sustaining
- Continue to work with partners individually and collectively to reach consensus on a financial model
- Continue facilitation of how decision-making will be made within the model

**Benchmarks:**

- 1. Completed outline of financial model***
- 2. Fifth meeting held***
- 3. Communications with individual representatives of organizations***

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**Third Quarter:**

- Develop with the partners a budget for the model
- Meet with the partners to explore what they see as the specific objectives they would like to achieve
- Develop and refine the objectives for the model with the partners

**Benchmarks:**

1. *Completed budget for model*
2. *Meeting held*
3. *Written objectives for model*

**Fourth Quarter:**

- Finalize the model to begin January 2003
- Help in the logistics of establishing the model

**Benchmarks:**

1. *Attend meetings of organizations*
2. *Completed written description of model with agreement by healthcare organizations*

**2003:**

- Participate with partners to formalize the business arrangement to accomplish the goal of improving medical access for the uninsured
- Work with the partners to develop a system to collect and manage data about medical encounters of the uninsured
- Work with the partners to develop a system so that the needs of the uninsured can be met in the least expensive but most appropriate setting
- Participate in overseeing the implementation of a process of outreach to the uninsured to obtain insurance coverage
- Encourage ongoing cooperation among partners in addressing the issues of the medically uninsured

**2004:**

- Provide, with partners, oversight of outreach to the uninsured to obtain insurance coverage, if possible
- Work with the partners to develop a follow-up system so that the insurable remain insured
- Facilitate in defining a County-wide system for sharing the care of the uninsured
- Participate, with partners, in the review of outreach performance and adjust approach as necessary

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## **2005:**

- **Assist partners in defining preventive care goals for the uninsured**
- **Participate, with partners, in the ongoing review of performance in meeting the goals and adjusting activities as appropriate**